



Terms and Conditions - Daventry Wellness Court Pass Membership Plans

1. Introduction

These Terms and Conditions govern your use of the Daventry Wellness Court Pass membership plans. By purchasing a Court Pass plan, you agree to be bound by these Terms and Conditions.

2. Court Pass Plans

Daventry Wellness offers recurring monthly Court Pass plans that provide access to Badminton and Pickleball sessions at our facility. The following plans are available:

- **Bronze Plan:** 2 Court Passes per month
- **Silver Plan:** 4 Court Passes per month
- **Gold Plan:** 6 Court Passes per month
- **Platinum Plan:** 8 Court Passes per month
- **Diamond Plan:** 10 Court Passes per month

3. Definition of "Session" and "Court Pass"

- A **"session"** refers to a scheduled time slot for either Badminton or Pickleball at Daventry Wellness. Currently, all sessions offered are up to three hours in length, with most sessions being two hours long..
- A **"Court Pass"** grants you access to one (1) session, regardless of whether you choose to utilise the full session duration or a portion thereof. For example, if you book a two-hour session, you may play for the entire two hours, for one hour, or for any amount of time within that period. The Court Pass is considered redeemed once you have booked the session.
- The length of a session may be shortened or lengthened at any time. A court pass still permits entrance to one session regardless of length.

4. Booking Sessions

- **Booking Requirement:** All Court Pass holders are required to book their sessions in advance through our online booking system. Holding a Court Pass plan does not guarantee a spot in any particular session unless a booking is made.

- **Booking in Advance:** Sessions may be booked up to ninety (90) days in advance. Due to limited capacity and high demand, we strongly advise booking your sessions as far in advance as possible to secure your preferred time slots. Spaces fill fast.
- **Availability:** Sessions are subject to availability and are offered on a first-come, first-served basis.

5. Recurring Payments and Cancellation

- **Recurring Payments:** Court Pass plans are recurring monthly subscriptions. Your chosen payment method will be charged automatically each month on the anniversary of your initial sign-up date.
- **Cancellation:** You may cancel your Court Pass plan at any time. To cancel, please do so via your online account. Your plan will remain active until the end of your current billing cycle, and no further charges will be made.
- **Refunds:** No refunds will be given for unused Court Passes or for cancellations made partway through a billing cycle.

6. Session Cancellations Due to Venue Availability

- Daventry Wellness makes every effort to run sessions as scheduled. However, sessions are subject to venue availability and may occasionally be changed or cancelled, sometimes with short notice.
- We are committed to offering a minimum of three (3) sessions per week across our schedule. While the specific day or time of a session may need to change due to venue constraints, we strive to provide at least three sessions per week.
- In the unlikely event that we cannot offer at least three sessions in a given week, we will provide appropriate compensation to affected members. This may take the form of a partial refund, a credit towards future sessions, or an extension of your plan, at our discretion.

7. One Plan Per Customer

Customers are limited to one active Court Pass plan at a time.

8. Modification of Terms and Conditions

Daventry Wellness reserves the right to modify these Terms and Conditions at any time. We will notify you of any significant changes by email or by posting a notice on our website. Your continued use of a Court Pass plan after such notification constitutes your acceptance of the modified Terms and Conditions.

9. Limitation of Liability

Daventry Wellness shall not be liable for any indirect, incidental, special, consequential, or punitive damages arising out of or related to your use of a Court Pass plan or your participation in any sessions, even if we have been advised of the possibility of such damages.

10. Governing Law

These Terms and Conditions shall be governed by and construed in accordance with the laws of the United Kingdom, without regard to its conflict of laws principles.

11. Contact Us

If you have any questions about these Terms and Conditions, please contact us at hello@daventrywellness.co.uk